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Dear Bhatara Progress Company Limited Leadership Team,

On behalf of Microsoft (Thailand), I would like to congratulate your award winning as the **Business Applications Customer Success Partner of the Year 2020**. Your performance and achievements in technologies and the solutions that you offer to customers have been exemplary.

All of this could not have been possible without the cooperation and support of you as our valued partner. The award celebrates successes and innovations related to your competencies, cloud technology, entrepreneurial spirit, and sales excellence. We are pleased to extend the following rewards to you:

- Microsoft Partner Award trophy and co-branded rollup to signify your success
- Press Release opportunities via Microsoft and/or other online media in Thailand
- Visibility among customers executives during Microsoft event(s) in the Fiscal Year 2021

I would like to conclude by once again thanking you, on behalf of the entire Microsoft team, for your unwavering support and assistance over the past year. We look forward to greater success in the years to come and in return, we will do all we can to support you. I look forward to seeing you at next year's event and hope that you will once again be able to walk away with one of our coveted awards.

With warmest regards,

A handwritten signature in blue ink, appearing to read "Dhanawat Suthumpun".

Dhanawat Suthumpun
Managing Director
Microsoft (Thailand) Limited